

# PORTAGE PROJECT

## FAMILY SERVICE CREDENTIAL DIRECT SERVICE STAFF TRAINING Oshkosh, WI



Portage Project's Family Credential training:

- Meets the requirements of §1302.9 ( e ) ( 7 ) Family services staff who work directly with families on the family partnership process;
- Integrates the Head Start Parent, Family & Community Engagement Framework Outcomes into activities; and
- Incorporates the Head Start and Early Head Start Relationship-Based Competencies for Staff and Supervisors Who Work with Families

**Location:** Fox Valley Technical College  
Riverside Campus  
150 N Campbell Rd, Rm #133  
Oshkosh, WI 54902

**2018 Dates:** Session I: March 6-8  
Session II: April 11-13  
Session III: May 1-3

**Hours:** 8:30a - 3:30p daily

**Audience:** Any Head Start staff person and their supervisors, who work directly with families, e.g. Family Service workers, HS & EHS Teachers, Home Visitors, Child Care Partners, Coordinators

**Trainer:** René Forsythe, Portage Project FSC Trainer / Birth-3 RESource Facilitator

**Cost:** \$700 per person (Fee includes 9 training days, materials, portfolio review, lunch & breaks)

**Deadline:** Mar 1, 2018

*"My attitude has always been that families are an important building block in our children's education. I think this training has reinforced that and helped me to recognize the importance of my role to support the families in their journey through Head Start."*

*Amy Richter,  
Arrowhead Head Start, MN*

**To Register:**

<https://login.myquickreg.com/register/event/event.cfm?eventid=19745>

# FAMILY SERVICE CREDENTIAL TRAINING CONTENT

## Portage Project's Family Service Credential Overview

### Module One - Understanding Values & Beliefs in Working with Families

Section 1 - Looking at Personal Values and Beliefs

Section 2 - Understanding Family Systems

Section 3 - Family Resiliency

Section 4 - Relationship Based Communication

Section 5 - Understanding & Supporting the Family Ecologically

### Module Two - Empowering Partnerships to Support Growth

Section 1 - Empowerment The Broad Perspective

Section 2 - Empowering Strategies to Support Families

Section 3 - Special Considerations

Section 4 - Roles & Boundaries

Section 5 - Collaborating Within the Community

### Module Three - Involving Families through Family-Centered Practices

Section 1 - Family Engagement

Section 2 - Building the Capacity of Parents

### Module Four - Leading & Managing Professionally

Section 1 - Tools for Managing the Job

Section 2 - Professional Growth & Development

Section 3 - Carrying the Work Forward

*"I have walked away from the FSC training with more knowledge than perhaps I received in several (very expensive) college courses for social work."*

*Katie Estelle, Northeast Michigan Community Service Agency*

## Participants will:

- Enhance understanding & application of content through ongoing networking & dialogue with other participants
- Practice & apply content knowledge through work with families
- Demonstrate competencies through assessment and portfolio activities
- Build knowledge, skills & capacities in the Family Service Credential content areas

For more information on the Family Service Credential content please contact:

Ruth Chvojicek  
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or 608-697-5845 (cell)

For registration or payment assistance please contact:

Julia Jiannacopoulos  
[jiannacopoulosj@cesa5.org](mailto:jiannacopoulosj@cesa5.org)  
or 608-745-5423 (ofc)

## OSHKOSH HOTELS

### [Comfort Suites](#)

400 S Koeller St, Oshkosh  
(920) 230-7378

### [Holiday Inn Express & Suites](#)

2251 Westowne Ave, Oshkosh  
(920) 303-1300

### [Fairfield Inn & Suites by Marriott](#)

1800 South Koeller Rd, Oshkosh  
(920) 233-8504